

# Mobile Device Eraser – 3.8 Release Notes

September 28, 2018

## Highlighted Features

Category	Description	Comments
<b>Diagnostics</b>	<p><b>Diagnostics app remake</b>            The diagnostic app that is run on the device has been redesigned. The new design is up to 50% faster, primarily due to no timeouts and no fixed order of tests. If you press a button, that button is tested. No matter when you did it. Operators can now also handle more devices at a time as the devices do not require attention due to a timeout.</p>	
<b>Android</b>	<p><b>Battery information</b>            We have long had support for battery information on iOS devices. We now show the number of battery charge cycles on Samsung phones as well.</p>	
<b>iOS</b>	<p><b>A model number for iOS devices</b>            A model number is an Apple identifier for a certain phone models unique to the region, network etc. This value is now added.</p>	
<b>Diagnostics</b>	<p><b>Xiaomi device support</b>            Xiaomi devices can now be diagnosed by manually installing the diagnostic application.</p>	
<b>Diagnostics</b>	<p><b>New diagnostics test: Face ID</b>            New diagnostics test for iOS devices with this feature.</p>	
<b>Diagnostics</b>	<p><b>Diagnostics test redone: iOS fingerprint test</b>            Easier and faster to test.</p>	
<b>Fix</b>	<p><b>Old Xiaomi devices fails to install diagnostics</b></p>	PHEN-3173
<b>Fix</b>	<p><b>Synchronization service issues</b></p>	PHEN-3169
<b>Fix</b>	<p><b>OnePlus A5010 is not able to get diagnostics results</b></p>	PHEN-3164
<b>Fix</b>	<p><b>Device card's face is shown wrong when certain process options selected</b></p>	PHEN-3145

Fix	Host is not uninstalling the iOS App, after clicking on START TESTING, the result (previous result/ Diagnostic's state) is getting displayed in the app.	PHEN-3135
Fix	Live Call Freeze Up	PHEN-3049
Fix	BMDE Diagnostics: headset timeout cannot be changed	PHEN-2988
Fix	Camera & Video assisted tests localization issues	PHEN-2958
Fix	iOS 11.3.1 download failed	PHEN-2852
Fix	Blancco console 3.5 do not uses whitelist with proxy, same problem occurring with 3.5.1	PHEN-2770
Fix	Nvidia: UI freezes for few seconds in login	PHEN-2562
Fix	Nvidia related issues at start up	PHEN-2555
Fix	iPhone 8: Battery Vendor information is missing	PHEN-2407
Fix	Enhance the styling of pop-up notes	PHEN-2278
Fix	Dual SIM info not in report	PHEN-2065
Fix	Mini USB WiFi Adapter issue	PHEN-1773