ZENworks Asset Management

Take control of all your software and hardware assets with a proven, efficient and comprehensive asset management solution.

Product Overview

Micro Focus® ZENworks® Asset Management combines sophisticated workstation inventory, network and device discovery, software management, license tracking, software usage and contract management into a comprehensive asset management solution with a single, unified administration and management console.

Key Benefits

ZENworks Asset Management is ready to help your organization:

- Improve license compliance and eliminate audit concerns by providing a complete, accurate view of software installations, accurate software usage data and sophisticated license reconciliation capabilities.
- Lower IT costs by gaining a comprehensive view of every IT asset in your organization and eliminating the risks of over- and under-purchasing.
- Negotiate more effectively with vendors by gaining deeper visibility into critical software usage patterns and important licensing dates, terms and conditions.

Key Features

The ZENworks Asset Management architecture features an efficient task service for managing network discovery, knowledgebase updates and software updates; a collection

service for managing inventory schedules and client updates; and a centralized database for storing inventory and usage data, which can be either a free Sybase database included with the product, a Microsoft SQL database or an Oracle database. Together, these core components provide a comprehensive set of asset inventory and software management capabilities.

Asset Inventory

ZENworks Asset Management starts with a versatile collection of recognition, operation and reporting features that work together to provide a complete and accurate hardware and software inventory. This includes:

- **Recognition**
  - Automatic recognition of tens of thousands of products and devices
  - Advanced auto-discovery that checks software against an application's knowledgebase
  - Monthly asset knowledgebase updates
  - Automatic recognition of software suites
  - Fast, convenient mechanism for adding proprietary and legacy products
  - The ability to inventory Windows, Mac, Linux and UNIX machines
- **Operation**
  - Integrated agent-push utility for Windows and Linux

System Requirements

For detailed product specifications and system requirements, visit: **www.novell.com/products/ zenworks/assetmanagement/techspecs.html**

- Out-of-the-box or customized inventory processes that support networked, dial-in and standalone device inventories and multiple scheduling options
- Real-time inventory information through on-demand scans of specific devices
- Automatic product updates
- Inventory pruning that controls how much historical data remains in the database
- **Reporting**
  - Hundreds of built-in reports and queries
  - Ability to create custom reports and alerts
  - Asset history and trend analysis
  - A comprehensive web-based reporting console with multiple graphing and display options

Software Discovery

In addition to these advanced inventory capabilities, ZENworks Asset Management includes features that tune and prepare all your inventory data for efficient license compliance, reconciliation and reporting. This includes:

- The ability to roll up point releases and service packs

- Automatic exclusion of titles with no license implications (such as Adobe Reader)
- The ability to ignore software components if they were installed as part of a suite
- Categorization of software by functional type
- Identification of standalone suite components that were installed outside the suite
- The ability to distinguish between full, runtime and evaluation software

License Tracking and Compliance

After your asset inventory is completed and up-to-date, ZENworks Asset Management license tracking and compliance features make it easy to import, normalize and reconcile licensing data from a wide range of different sources. This includes:

- Reseller connectors that import licensing data from many leading resellers, including Compucom, SHI, Software Spectrum and Softchoice
- A dynamic product catalog that reconciles purchased and discovered products
- The ability to import purchase records from any source
- The ability to organize products into a group for discovery and reporting as a collection

Reconciliation

After ZENworks Asset Management creates an accurate inventory and normalized licensing data from across your organization, an advanced set of reconciliation capabilities enables you to match products discovered on your network with purchased licenses, show how they relate to each other and place them in the context of your overall licensing program. This includes:

- The ability to automatically reconcile purchased and discovered products
- Tools that link software inventory to proof of purchase and installations
- The ability to drill down from compliance reports to underlying purchases and installations
- A picture of your over-and under-licensing situation
- Email alerts that notify you of potential licensing problems

Software Usage

ZENworks Asset Management also leverages its extensive collection of up-to-date inventory and licensing data to offer deep visibility into desktop and server-side application usage trends. This includes:

- Detailed, extensive reporting capabilities, including usage reports on applications that run locally, in a browser and from a server
- Detailed tracking for both foreground and background application runtimes
- Native ability to identify key applications and target unused applications for elimination
- Native ability to link application usage to specific users and devices, even on devices with multiple users
- An aggregate view of usage levels across different departments and sites
- A full suite of application use and non-use reports over specific time periods
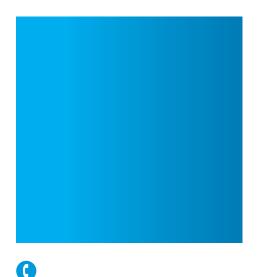- A small footprint and quiet operation that minimize the impact on end users

Contract Management

Finally, ZENworks Asset Management provides powerful tools for managing IT contracts and integrating key contract information directly into the ZENworks Asset Management database. This includes:

- The ability to manage all the details of a wide range of IT contracts, including maintenance agreements, leases, warranties and SLAs
- The ability to automatically monitor and notify you of key contract milestones, including start, end and renewal dates
- The ability to associate contracts with specific licenses, assets, users and organizational units
- The ability to upload and attach documents to contracts
- The ability to define master lease and related lease schedules

About Micro Focus

Since 1976, Micro Focus has helped more than 20,000 customers unlock the value of their business logic by creating enabling solutions that bridge the gap from well-established technologies to modern functionality. The two portfolios work to a single, clear vision—to deliver innovative products supported by exceptional customer service. **www.microfocus.com**

MICRO FOCUS®