TechSmith Camtasia™

Fact Sheet:
Top questions from IT Administrators

Is there a deployment preparation tool that lets me configure REG settings and generate a transform file (MST)?

Yes. *www.techsmith.com/enterprise-resources*

As an Admin, is there a way to uninstall prior versions?

Yes, please see this support article: *https://support.techsmith.com/hc/en-us/articles/203730268*

Are user accounts required?

No, a user account is not required to activate. Activation with a key only is supported. TechSmith accounts are only required for the free trial. Offline activation is also supported.

What settings/options can I change as an IT Admin in Camtasia?

- Install location
- Software key
- Auto start after install
- Desktop shortcut
- Install default Library assets
- Add additional assets (such as corporate branded intros, music, graphics)

- PowerPoint add-in
- Usage reporting on or off
- Disable product registration
- Disable usage registration
- Disable checking for updates
- Disable in-product messaging and notifications
- Disable quizzing

How often do you release updates?

New versions are now released annually. Expect a major version released every April. Here's our version history: *https://support.techsmith.com/hc/en-us/articles/115006443267*

Where can I point employees to if they need help/training?

TechSmith has a comprehensive library of written and video tutorials that ensure everyone can use Camtasia. *www.techsmith.com/tutorial-camtasia.html*

How do people update their projects from old versions?

Updating projects must be done incrementally. For example, open a version 2019 project in version 2020, then, after it's converted, open the version 2020 project in version 2021.

What are the system requirements for Camtasia?

Windows:

- Microsoft Windows 10 (64-bit) 1709 "Creators Update" or later version
- 2.8 Ghz 6th Generation Intel® Core™ i3 Processor with 2 CPU Cores or 2.8 Ghz 1st Generation AMD® Ryzen™ 3 Processor with 2 CPU Cores (Recommended 3.5 Ghz 10th Generation Intel® Core™ i5 Processor with 4 CPU Cores or better or 3.5 Ghz 2nd Generation AMD® Ryzen™ 5 Processor with 5 CPU Cores or better)
- 8 GB RAM minimum (Recommended: 16 GB or more)
- 4 GB of available disk space (Recommended SSD with 4GB of available disk space)
- Display dimensions of 1366 x 768 or greater (Recommended 1920 x 1080 or greater)
- Microsoft .NET 4.7.2 or later (included), WebView2 Runtime (included), Windows N requires the MediaFeature pack for Windows N
- Dedicated Nvidia GeForce 10 series or newer video card (Recommended)
- USB or other external microphone for voice recording (Recommended)
- Windows N requires the MediaFeature Pack for Windows N
- Internet connection and a TechSmith account are required for the trial

Feature-Specific recommendations (Windows):

- Powerpoint Import and Camtasia Add-in for PowerPoint require PowerPoint 2013, 2016 (32-bit or 64-bit), 2019
- Playback using the Smart Player is supported on Internet Explorer 11+, Microsoft Edge (Windows 10 Anniversary Update or later), latest for Chrome, Firefox, and Safari, iOS 11+ (Safari), Android 5+ (Latest Chrome required)
- Guidelines for 4K, 60 FPS Editing, HFR Recording and Behaviors: *https://support.techsmith.com/hc/en-us/articles/226262508*

Mac:

- Mac computer with a 6th-Generation Intel® Core™ i5 Processor with 64-bit support (Recommended: 10th-Generation Intel® Core™ i5 Processor with 64-bit support or M1 Apple Silicon processor)
- MacOS 10.14 or later
- 8GB of RAM (Recommended: 16GB of RAM or greater)
- 4GB of available disk space. Recommended: SSD with 4GB of disk space
- Powerpoint Import requires PowerPoint 2016, 2019 for Mac
- Playback using the Smart Player is supported on Internet Explorer 11+, Microsoft Edge (Windows 10 Anniversary Update or later), latest version for Chrome, Firefox, and Safari, iOS 11+, Android 5+ (Latest Chrome required)
- Internet connection and a TechSmith account are required for the trial

System requirements may change with each release. To ensure you have the latest requirements please visit
www.techsmith.com/camtasia-system-requirements.html

TechSmith Camtasia™

What languages is Camtasia available in?

Camtasia is available in English, German, Japanese, French, Spanish, Portuguese, and Chinese.

Can we do multiple installs per seat/license?

Our Terms of Service allow you to install Camtasia on two machines per user seat purchased. They cannot be used at the same time. Example: An employee could have a copy installed on a Mac laptop and a Windows desktop computer.

Can you explain your SCORM integration?

We support SCORM 2004 and 1.2 packaging and can be set up in custom production settings for easy LMS integration.

Can we buy a site license that covers all of our employees?

TechSmith offers a Site License Program for customers with 250 employees or more who don't want to manage individual keys and license counts.

For smaller customers or those who prefer to add licenses incrementally, we offer cumulative volume discounts and simplified key management through our Maintenance Program.

Both programs also offer:

- Free upgrades to each annual, major version
- Extended support on legacy versions
- Dedicated phone queue and expedited handling across all support channels
- Exclusive online Camtasia certification course

Are projects 100% compatible between Mac and Windows?

- While both platforms can add captions, once added, you can't edit in the other platform
- WMV files will not work on Mac
- Sketch motion callouts render but cannot be edited cross-platform
- Keystroke callouts render but cannot be edited cross-platform
- When bringing projects from Mac to Windows, the following may have limited support:

    - Freeze Region
    - Keystroke Callouts
    - Mask
    - Reflection
    - Sepia
    - Window Spotlight
    - Clicking Reduction
    - Clipping Reduction
    - Dynamics Processor
    - Pitch
    - Gesture Effects
    - Spotlight