

Teams Connect for Education

Automate Microsoft Teams functionality in your university or college.



Solution Highlights



Automates Teams lifecycle management for Education



Reads data directly from your Student Records system



Create new teams based on live Student Record data



Fully automated and fully managed, with UK-based support and 4 service hours included.



No manual CSV exporting, processing or uploading

As Universities and Colleges across the UK continue to embrace new technologies, Microsoft Teams has found its popularity soaring.

Many educational establishments, however, are yet to tap into the full potential of this collaborative solution, unaware that managing the Microsoft Teams lifecycle needn't be complicated.

As many colleges and universities are finding, using Microsoft Teams for Education effectively requires the move towards automation. Manual methods of creating and managing individual teams is incredibly time consuming and costly - and with the added pressures of remote learning, there's little time for long-winded processes and human errors.

In response to this surprisingly common challenge, Identity Experts has developed Teams Connect, a fully-managed solution that automates Microsoft Teams lifecycle management.

Unlike traditional, manual processes (often including the creation and uploading of CSV files), Teams Connect takes a feed directly from the Student Records System, ensuring that data is always current. The results are instantly tangible: staff can reclaim their time, decrease human error, and be confident that the information in Microsoft Teams is correct, while users know that they have access to the right teams at all times.

Teams Connect is provided as a fully managed service to universities and colleges, and includes initial configuration and UK-based support from the experts.

Who is This For?

- Universities or Colleges currently managing Microsoft Teams for Education via costly manual processes
- Universities or Colleges considering Microsoft Teams, but are unsure of how to manage without manual processes

Package Objectives

- ✓ Automate what would otherwise rely on costly manual processes
- ✓ Enable Universities and Colleges to automate the creation of different Teams, groups and channels using a direct, automatic link to the Student Records System

What We'll Do



Consultation: we will work with you to understand your Microsoft Teams user lifecycle requirements, explain the process, and answer any questions.



Installation: our experts will then introduce the solution to your environment, as well as configuring Teams Connect to your requirements.



Support: we will continue to offer support as part of the service, including up to 4 service hours for any configuration changes needed throughout the year.

What Will the Outcomes Be?

- ✓ A fully-managed automated solution, supported by the experts
- ✓ Considerable time savings for internal staff
- ✓ Improved user experience for Staff and Students
- ✓ Successful automation of group and channel creation

Want to Know More?

Identity Experts is a distinguished, UK-based Microsoft Gold Partner, focused on identity access management (IAM) and security.

Since 2014, our passionate team of experts has worked alongside organisations to provide a holistic approach to their technological needs, backed by experience and ever-expanding knowledge, and our partner relationships.

Together, we help to ensure our customers' security, create savings on resources such as time and cost, and underpin further organisational transformation.

With direct links into Microsoft's product engineering teams, we're able to provide best-in-class implementation services, influence product roadmaps, and represent Microsoft Consulting Services and the Microsoft FastTrack team.



Identity Experts

Tel: 03333 444950 | **Email:** info@identityexperts.co.uk | **Twitter:** @identityexperts

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